

Greetings

- ◆ I am only one of 35 people in ROD providing customer service
- ◆ FCC Library Staff
- ◆ Wireless Technology Staff
- ◆ Imaging and Control Staff
- ◆ Broadcast Team
- ◆ Legal Research Team
- ◆ Customer Service Team
- ◆ Microwave Video Team
- ◆ Common Carrier Team

What we do

- ◆ Provide access to public records
- ◆ Maintain and service public research
 - FCC Library
 - Radio
 - Television
 - Cable
 - Microwave Technologies
 - Wireless Technologies and Auctions Research

What's different

- ◆ Changes to the Information Seekers Guide
 - No public copying in Tariffs Reference Room in the morning
 - EEO reports are in Room 239
- ◆ Many locations are the same, but organizational name has changed
- ◆ Added MMDS and Wireless to OPA in the last year
- ◆ EEO is the first to change the filing reference to Facility ID number

What's coming

- ◆ Retirement of records
 - Dockets mid-70s to mid-80s to WNRC
 - Broadcast older than five years to WNRC
 - NARA project to take broadcast records from 1934 to 1978
 - Change broadcast filing system from call sign to Facility ID Number

What's coming (continued)

- ◆ Records Image Processing System = Rest In Peace Soon
 - Recognize RIPS Staff will be on a learning curve
 - RIPS to be replaced by ECFS this summer
 - New monitors for access beside old ones mid-summer
 - Training to occur after installation
 - Keep eyes open for Public Notices on ECFS

What's new

- ◆ No recall to FCC of records older than 5 years
 - Must review public records at WNRC
 - Fear of losing records and WNRC is secure
- ◆ RIPS will continue to be out of service on Fridays
 - Only gives a 72 hour window to convert to ECFS
 - The more hours available the faster the migration

Closing

- ◆ We appreciate your business
- ◆ Come again